



RETURN GOODS POLICY

FOR JANSSEN DIAGNOSTICS PRODUCTS

Effective Date: May 26, 2015

This Return Goods Policy is for the Janssen Diagnostics line of products that is distributed by JOM Pharmaceutical Services, Inc. (“JOM”) and manufactured or marketed by Janssen Diagnostics, LLC.

This Return Goods Policy is subject to change at any time without prior notice.

REIMBURSEMENT ELIGIBILITY

Only Janssen Diagnostics products that are damaged in transit or are incorrectly shipped by JOM are eligible for reimbursement.

Only Janssen Diagnostics products that are purchased directly from JOM, as evidenced by a proof of purchase upon request, are eligible for reimbursement.

REIMBURSEMENT AND CERTIFICATE OF DESTRUCTION

In lieu of returning Janssen Diagnostics products, direct purchasing customers must request, receive, sign and return a Certificate of Destruction (“COD”) in order to receive reimbursement from JOM. Customers should contact the JOM Customer Service Department (1-877-837-4339) to request a COD form. The customer will complete the COD form and verify that the Janssen Diagnostics product(s) have been properly destroyed in accordance with all federal, state and local laws and regulations. The customer will then fax (1-908-429-4945) or e-mail (RA-PSGUS-JOMRevLogis@ITS.JNJ.com) a copy of the signed COD to the JOM Customer Service Department. Once the signed COD is received by JOM, credit will be issued to the customer.

No Janssen Diagnostics products are to be returned to JOM.

DISCONTINUED PRODUCTS:

Reimbursement for discontinued products will follow this JOM Return Goods Policy unless otherwise noted in a discontinuation notice sent from Janssen Diagnostics, LLC.

EXCLUSIONS:

This Return Goods Policy does not apply to:

- Capital equipment manufactured or marketed by Janssen Diagnostics, LLC; for more information contact your Janssen Diagnostics representative.
- Products manufactured or marketed by Janssen Pharmaceuticals or its Affiliates; refer to www.jom.com for more information.
- Products manufactured or marketed by Patriot Pharmaceuticals, LLC; refer to www.PatriotPharmaceuticals.com for more information.
- Recalled product, returns of recalled product are subject to the specific terms of the recall notification.
- Divested product, returns of divested products are subject to the specific terms of the divestiture notice.